

# The Suites at Clinical Psychology Associates

**Client Information** (Please Print) Therapist name: \_\_\_\_\_ Date: \_\_\_\_\_

Name \_\_\_\_\_ Social Security# \_\_\_\_\_  
*Last First Initial*

Street \_\_\_\_\_ Unit # \_\_\_\_\_ Date of Birth \_\_\_\_\_

City/State/Zip \_\_\_\_\_ Home Phone \_\_\_\_\_

Employer \_\_\_\_\_ Cell Phone \_\_\_\_\_

Email \_\_\_\_\_ Work Phone \_\_\_\_\_  
*(Please provide email address. Will only be used for clinic purposes.) (Please circle your preferred number?)*

**Clinic use only:** Dx \_\_\_\_\_ M/F \_\_\_\_\_

**Please circle location:** *Menomonee Falls Waukesha Menomonee Falls Schools Franklin Schools*

**How did you initially discover us? (Please circle)**

<i>Google</i>	<i>Bing</i>	<i>Yahoo! search</i>	<i>EAP</i>	<i>PsychologyToday.com</i>	<i>GoodTherapy.org</i>
<i>Friend/family member</i>	<i>Insurance Provider Panel</i>	<i>Facebook</i>	<i>Online therapist locator site</i>	<i>Other _____</i>	

**As a courtesy to our referral sources, may we thank your referral source?** Please initial if yes : \_\_\_\_\_  
 (No names or identifying information will be used.)

**Primary Insurance Information**

Insurance Company Name \_\_\_\_\_

Billing Address of Insurance Co. \_\_\_\_\_

\*Name of Policy Holder \_\_\_\_\_ Date of Birth \_\_\_\_\_

\*\*Social Security # of Insured \_\_\_\_\_ ID/Subscriber# \_\_\_\_\_

Group # \_\_\_\_\_ Insurance Phone \_\_\_\_\_

**Secondary Insurance Information**

Insurance Company Name \_\_\_\_\_

Billing Address of Insurance Co. \_\_\_\_\_

\*Name of Policy Holder \_\_\_\_\_ Date of Birth \_\_\_\_\_

\*\*Social Security # of Insured \_\_\_\_\_ ID/Subscriber# \_\_\_\_\_

Group # \_\_\_\_\_ Insurance Phone \_\_\_\_\_

\*If responsible party for client billing is different from policyholder information, please indicate name and address of responsible party here:  
 \_\_\_\_\_

**\*\*Many social security numbers are still used for billing purposes. Please include the social security number of the policyholder.**

# The Suites at Clinical Psychology Associates

## Terms of Agreement

I authorize the release of any information via paper or electronic means to process my insurance claim.  
I authorize my therapist to contact me via phone or email as needed.  
I am aware of my therapist's privacy policies and protecting my health information through HIPAA.  
I authorize payment of insurance benefits directly to the provider of service.  
I agree to pay any billed amounts rejected by insurance, deductibles and co-pays; these amounts are due at time of service.

**I have read and agree to all the above terms and accept responsibility for payment of all fees.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## Rights of Clients

Any person who receives services for mental health, alcoholism, drug abuse or developmental disability is guaranteed certain rights by the State of Wisconsin. Among these rights are the following:

1. You must be treated with dignity and respect, free of any verbal or physical abuse.
2. You have the right to have staff make fair and reasonable decisions about your treatment.
3. You cannot be treated unfairly because of your race, national origin, sex, religion, age, disability or sexual orientation.
4. You must be provided prompt and adequate treatment and other services which are appropriate to your individual needs.
5. You must be allowed to participate in the planning of your treatment.
6. You have the right to discuss positive and negative effects of your treatment and to discuss alternative treatments with your therapist.
7. No treatment may be given without your consent except in an emergency.
8. You have a right to know the cost of your treatment and to discuss these costs with your therapist.
9. You will not be filmed or taped without your consent.
10. Information regarding your treatment must be kept confidential unless you have released them.
11. Your records cannot be released without your consent unless a valid court order or a valid HIPAA form is in effect and is produced, except to report child abuse or to prevent violence or suicide.
12. You have the right to see your records and to discuss them with your therapist.
13. You may challenge the accuracy of your records and have corrections placed into the record.
14. If any of your rights are violated you may make an informal complaint or file a formal grievance or seek legal redress in court.
15. To make an informal complaint discuss the issue with your therapist and ask for resolution.
16. To file a formal grievance contact: Dr. Paul Hamilton at 262-251-1112.

You have other rights, which have been promulgated by the State of Wisconsin. If you would like to learn more about these rights, ask your therapist for a copy of the brochure published by the state.

I have read and understood these rights. I have also been orally informed of my rights. I may request a copy of these rights. Please sign this copy and return it to your therapist; if desired, please request an extra copy for future reference.

Signature: \_\_\_\_\_

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## **INFORMED CONSENT TO TREATMENT**

Psychotherapy is a process designed to help people learn to function better and feel better in their daily lives. People seek therapy to change emotional, interpersonal or behavioral situations. In many instances people who do not receive treatment for emotional problems report that their distress increases and this can lead to a significant disruption in mental, interpersonal and physical functioning. Initially, many people report feeling an increase in distress as they come to grips with important issues. Through therapy people sometimes make changes in personal coping strategies, careers or relationships. These changes can be distressing to the individual, to family members and to friends. It is important that you understand the implications of beginning therapy, discontinuing therapy or changing your treatment plan. Your specific situation is unique and will be discussed in detail with your therapist.

I realize that my initial treatment plan should be developed with my therapist and approved by me. My treatment plan will evolve as my needs change and each change should also be discussed and approved by me. I understand that my therapist and I should regularly discuss the implications of my continuing in therapy, adjusting the modality of therapy, seeking alternative treatment, and the implications of terminating therapy. I also understand that it is my right to make any of these decisions. I further understand that my therapist is responsible to provide therapy, which he/she believes to be effective and appropriate to my needs. Finally, I understand that there may be limits of confidentiality with any communication via cell phone or email. I hereby consent to begin therapy.

***For parents/guardians of children:*** I have the legal right to consent treatment for this child.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_  
***(Signature of minors aged 14 and older.)***

Date: \_\_\_\_\_

# The Suites at Clinical Psychology Associates

## Therapist Policies

### **Billing rates**

Your therapist's billable rate is \$\_\_\_\_\_ per 38-minute session and \$\_\_\_\_\_ per 53-minute session. Other lengths of sessions may be available for similar prorated costs. Some therapists do offer a sliding scale for some hardship cases. Please consult your therapist for that rate. Please ask your therapist if you would like a separate fee sheet for his/her services available.

### **Paying your bill**

**Each therapist expects that you bring co-payment to each session.** If further money is owed, you will receive a bill each month. You can bring your payment into the office or mail a check. All therapists also accept VISA and MasterCard. If the portion of the bill owed by you exceeds \$200, ethically therapists require immediate payment of the bill.

### **Interest**

There may be a monthly interest rate charge of 2.0% on any unpaid client balance. An account is considered past due if full payment has not been received after 30-days of the receipt of your bill.

### **No-shows/late cancellations**

Each therapist reserves the right to charge up to their billable rate for late cancellations (within 24-hours of appointment time) and no-show appointments. Because of the nature of our business, and the amount of time we schedule for an appointment, the appointment time is a contract between you and your therapist.

### **Billing Service**

Most therapists utilize an independent contractor for billing, JL Billing Services. JL Billing handles all claims, payments, and billing questions. If you have any questions regarding your bill, Judy Ligoeki of JL Billing can be reached via phone at 262-679-5040 or via email at: JLBilling@ymail.com.

### **Other services**

Most therapists are available for phone and email consultations at the rate of up to \$3.00 per minute, rounded up to the nearest 5-minute increment. These services will need to be paid out of pocket. Please consult with your therapist for his/her rate.

### **Referral/emergency services**

If you require more intensive care, such as day treatment or inpatient care, Rogers Memorial Hospital (800-767-4411) is a possibility to meet your treatment needs. As always, if your situation requires immediate attention, please go to your nearest emergency room or call 911.

Please sign below if you agree to the aforementioned policies.

Client signature: \_\_\_\_\_

Date: \_\_\_\_\_

# The Suites at Clinical Psychology Associates

**Please note:** Your therapist may request to have a credit card on file. Unless you indicate at the bottom of this form that you want your card charged for any outstanding balance, your card will only be used if you have an overdue balance for 60 or more days, and you have not responded to your therapist's attempts to establish a payment plan.

## Credit Card Authorization Form Clinic Copy Only



### Please complete the following:

Patient Name: \_\_\_\_\_

Cardholder Name: \_\_\_\_\_

Cardholder Address: \_\_\_\_\_

City, State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone Number: ( \_\_\_\_ ) \_\_\_\_\_

Email Address: \_\_\_\_\_

Card Number:

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Please Circle:    VISA                      MASTERCARD                      DISCOVER                      AMERICAN EXPRESS

Expiration Date: \_\_\_\_\_

CSC (three digit security code on back): \_\_\_\_\_

Cardholder Signature: \_\_\_\_\_ Date: \_\_\_\_\_

***If you would like us to charge your card for any payments due at your session (co-pays/deductibles), please initial here: \_\_\_\_\_***

## *The Suites at Clinical Psychology Associates*

**\*\*\*CLIENT COPY - PLEASE REMOVE AND TAKE HOME\*\*\***

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